

**MADISON COUNTY ROAD DEPARTMENT  
SERVICE CALL SCHEDULE  
SEPTEMBER 2021**

# Madison County Road Department

Reporting Dates 09/01/21 through 09/27/21

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
29943	01/13/20 09/15/21	<b>Request Schedule Closed</b>	<b>Durations</b> 611.0 <b>S-to-C</b> 592.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert under the road, still causing flooding	Brown, Shirley Road Maintenance	Lockett, Francis Summerlin Rd Summerlin Rd District 5
30110	02/13/20 09/20/21	<b>Request Schedule Closed</b>	<b>Durations</b> 585.0 <b>S-to-C</b> 561.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need culvert installed, will be pulling trailers in. Will like to get a call before installation	Brown, Shirley Road Maintenance	Evans, Joel 1269 Pocahontas Rd Pocahontas Rd District 4
30860	04/23/20 09/10/21	<b>Request Schedule Closed</b>	<b>Durations</b> 505.0 <b>S-to-C</b> 491.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert needs to be cleaned ditches need cleaning because it is causing flooding to front yard makes it hard to get to house	Brown, Shirley Road Maintenance	Ziglar, Eddie 100 Rabbit Run Ln Rabbit Run Ln District 4
31896	09/04/20 09/20/21	<b>Request Schedule Closed</b>	<b>Durations</b> 381.0 <b>S-to-C</b> 357.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert is caving in	Brown, Shirley Road Maintenance	Price, Lennell Johnson Ln Johnson Ln District 4
32370	12/03/20 09/27/21	<b>Request Schedule Closed</b>	<b>Durations</b> 298.0 <b>S-to-C</b> 267.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert needs replacing	Brown, Shirley Road Maintenance	Moore, Ashley 514 Ratliff Ferry Rd Ratliff Ferry Rd District 5
32466	01/05/21 09/07/21	<b>Request Schedule Closed</b>	<b>Durations</b> 245.0 <b>S-to-C</b> 234.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Needs culvert installed	Brown, Shirley Road Maintenance	Moore, Tyler Cedar Hill Road Cedar Hill Rd District 3
32516	01/21/21 09/07/21	<b>Request Schedule Closed</b>	<b>Durations</b> 229.0 <b>S-to-C</b> 218.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need culvert installed	Brown, Shirley Road Maintenance	Moore, Tyler Cedar Hill Rd Cedar Hill Rd District 3

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32604	02/08/21 09/27/21	<b>Request Schedule Closed</b>	<b>Durations</b> 231.0 <b>S-to-C</b> 200.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert need replacing	Brown, Shirley Road Maintenance	Westberry, Austin Hwy 16 E  Hwy 16 E
32608	02/09/21 09/27/21	<b>Request Schedule Closed</b>	<b>Durations</b> 230.0 <b>S-to-C</b> 199.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Needs gravel at end of driveway.	Brown, Shirley Road Maintenance	Taylor, Jeanette Stump Bridge Road  Stump Bridge Rd District 5
32690	02/26/21 09/27/21	<b>Request Schedule Closed</b>	<b>Durations</b> 213.0 <b>S-to-C</b> 182.0 <b>O-to-C</b>	Ditching Medium Priority  Ditch needs ditching, causing flooding onto his pasture	Brown, Shirley Engineering	Penn, Kent Dampeer Rd  Dampeer Rd District 5
32705	03/01/21 09/17/21	<b>Request Schedule Closed</b>	<b>Durations</b> 200.0 <b>S-to-C</b> 179.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Need gravel on first driveway	Brown, Shirley Road Maintenance	Lockett, Betty 4400 Hwy 43 N  Hwy 43 N
32747	03/03/21 09/07/21	<b>Request Schedule Closed</b>	<b>Durations</b> 188.0 <b>S-to-C</b> 177.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert needs to be repaired covered by asphalt causing water to flood the yard	Brown, Shirley Road Maintenance	Nettles, Eliza McCullough Rd  McCullough Rd District 5
32803	03/08/21 09/14/21	<b>Request Schedule Closed</b>	<b>Durations</b> 190.0 <b>S-to-C</b> 172.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need culvert installed	Brown, Shirley Road Maintenance	Adams, Fernando Robinson Springs Rd  Robinson Springs Rd District 3
32815	03/09/21 09/13/21	<b>Request Schedule Closed</b>	<b>Durations</b> 188.0 <b>S-to-C</b> 171.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Need culvert repaired close to this address	Brown, Shirley Road Maintenance	Farmer, Craig 689 North Old Canton Rd  North Old Canton Rd District 1

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32872	03/12/21 09/16/21	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 188.0 <b>S-to-C</b> 168.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Montgomery, John Cox Ferry Road	Cox Ferry Rd District 4
Needs extension on existing culvert to access his property.							
33006	03/29/21 09/20/21	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 175.0 <b>S-to-C</b> 151.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Ross, Kerry 416 Sharon Rd	Sharon Rd District 5
Need culvert installed							
33017	03/30/21 09/27/21	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 181.0 <b>S-to-C</b> 150.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Johnson, Keyonie Hwy 51 N	Hwy 51 N
Need culvert installed							
33072	04/06/21 09/09/21	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 156.0 <b>S-to-C</b> 143.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Gray, Bill 435 Caroline Blvd	Caroline Blvd District 4
Culvert is completely Stopped up water is running over the road. Called two weeks ago							
33110	04/09/21 09/20/21	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 164.0 <b>S-to-C</b> 140.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Strickland, Ron Hwy 43	Hwy 43 District 5
Need culvert installed on new property							
33118	04/12/21 09/07/21	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 148.0 <b>S-to-C</b> 137.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Gooden, Curtis Livingston Vernon Rd	Livingston Vernon Rd District 4
Culvert and driveway holding water							
33132	04/13/21 09/08/21	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 148.0 <b>S-to-C</b> 136.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	James Savannah Bend	Savannah Bend District 3
Culvert stopped up on the corner of this road							

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33259	04/29/21 09/09/21	<b>Request Schedule Closed</b>	<b>Durations</b> 133.0 <b>S-to-C</b> 120.0 <b>O-to-C</b>	Ditching Medium Priority  Needs ditching, water stands in ditch and near church	Brown, Shirley Road Maintenance	Scott, LB Goodloe Road  Goodloe Rd District 5
33270	04/30/21 09/09/21	<b>Request Schedule Closed</b>	<b>Durations</b> 132.0 <b>S-to-C</b> 119.0 <b>O-to-C</b>	Ditching Medium Priority  Gluckstadt Road near Krisitn Hill Ct needs ditching. Says Shelton Marberry has looked at it	Brown, Shirley Road Maintenance	Stacy, Mrs Kristin Hill Ct  Gluckstadt Rd District 3
33396	05/17/21 09/23/21	<b>Request Schedule Closed</b>	<b>Durations</b> 129.0 <b>S-to-C</b> 102.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert has collapsed	Brown, Shirley Road Maintenance	Ramsey, Jason Pocahontas Rd  Pocahontas Rd District 4
33407	05/17/21 09/10/21	<b>Request Schedule Closed</b>	<b>Durations</b> 116.0 <b>S-to-C</b> 102.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority  Culvert stopped up	Brown, Shirley Road Maintenance	Brooks, Robert Renfroe Rd  Renfroe Rd District 5
33441	05/20/21 09/17/21	<b>Request Schedule Closed</b>	<b>Durations</b> 120.0 <b>S-to-C</b> 99.0 <b>O-to-C</b>	Ditching Medium Priority  Requesting help to stop flooding and ditching needed	Brown, Shirley Road Maintenance	Godwin, Jean 1632 North Old Canton Rd  North Old Canton Rd District 1
33563	06/04/21 09/16/21	<b>Request Schedule Closed</b>	<b>Durations</b> 104.0 <b>S-to-C</b> 84.0 <b>O-to-C</b>	Culvert Repair Medium Priority  culvert joints seprated needs to be repaired	Brown, Shirley Road Maintenance	Buck, David Rowdy 127 Lazy Oak Ln  Green Oak Ln District 1
33573	06/07/21 09/24/21	<b>Request Schedule Closed</b>	<b>Durations</b> 109.0 <b>S-to-C</b> 81.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Culvert installed	Brown, Shirley Road Maintenance	McCullough, Cartell Way Rd  Way Rd District 5

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33586	06/08/21 09/27/21	<b>Request Schedule Closed</b>	<b>Durations</b> 111.0 <b>S-to-C</b> 80.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	McGruder, Mary Stump Bridge Rd	Stump Bridge Rd District 5
Request to have the ditches in front of St Paul M.B.Church. Ditches are full of leaves and trash. It causes water to back up and sit in the							
33587	06/08/21 09/15/21	<b>Request Schedule Closed</b>	<b>Durations</b> 99.0 <b>S-to-C</b> 80.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Engineering	Customer 124 Childress Ln	Childress Ln District 4
Regrade roadside ditch from property corner down to ditch crossing under the road							
33598	06/10/21 09/09/21	<b>Request Schedule Closed</b>	<b>Durations</b> 91.0 <b>S-to-C</b> 78.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Smith, Rashad Sharon Rd	Sharon Rd District 5
Culvert needs to be extended on both ends							
33606	06/11/21 09/23/21	<b>Request Schedule Closed</b>	<b>Durations</b> 104.0 <b>S-to-C</b> 77.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	McCullough, Preston Rocky Hill Rd	Rocky Hill Rd District 5
Need culvert wideen on both sides							
33674	06/18/21 09/20/21	<b>Request Schedule Closed</b>	<b>Durations</b> 94.0 <b>S-to-C</b> 70.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Zelden, Deonne 624 Lake Cavalier Road	Lake Cavalier Rd District 3
requesting to having the ditch and culvert in front of my home cleared. The culvert runs under the road and is clogged enough that w							
33677	06/18/21 09/09/21	<b>Request Schedule Closed</b>	<b>Durations</b> 83.0 <b>S-to-C</b> 70.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Engineering	Clay, Bryan 329 Society Ridge Rd	Society Ridge Rd District 3
Requesting to have road graded and ditching done							
33705	06/23/21 09/08/21	<b>Request Schedule Closed</b>	<b>Durations</b> 77.0 <b>S-to-C</b> 65.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Davis, Pearlean 279 Hawkins Thompson Ln	Hawkins Thompson Ln District 4
Requesing to have rocks place on culvert and dtiches to be clean out							

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33706	06/23/21 09/20/21	Request Schedule Closed	89.0 S-to-C 65.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Gardner, Caroline 144 Debbie Dr	Circle Dr District 5
Road culvert is collapsing needs repair at the corner of Circle Dr and Debbie Dr							
33726	06/24/21 09/20/21	Request Schedule Closed	88.0 S-to-C 64.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Jones, Celestine 348 Kearney Rd	Kearney Rd District 5
Requesting to have ditch dug out causing flooding to property							
33841	07/12/21 09/20/21	Request Schedule Closed	70.0 S-to-C 46.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Edmond, Freddie 125 Tyson Rd	Tyson Rd District 5
Requesting to have road culvert cleaned out flooding his property. Stated it is the first culvert near the pine tree							
33862	07/12/21 09/10/21	Request Schedule Closed	60.0 S-to-C 46.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	McKenzie, Sandra John Day Rd	John Day Rd District 5
Culvert installed on new property							
33919	07/21/21 09/23/21	Request Schedule Closed	64.0 S-to-C 37.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Jobes, Maurice Virgin Mary Rd	Virgin Mary Rd District 5
Culvert stopped up							
33923	07/21/21 09/20/21	Request Schedule Closed	61.0 S-to-C 37.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Matlock, Tommy 614 Miggins Rd	Miggins Rd District 1
Culvert needs to be replaced and ditches need to be cleaned							
33945	07/23/21 09/23/21	Request Schedule Closed	62.0 S-to-C 35.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Clemmer, Steve North Livingston Rd	North Livingston Rd District 3
Newly installed road culvert needs attention needs to be asphated							

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33960	07/26/21 09/21/21	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 57.0 <b>S-to-C</b> 32.0 <b>O-to-C</b>	Culvert Repair Medium Priority  needs asphalt at end of driveway	Brown, Shirley Road Maintenance	Clear, Drew Oak Trail  Oak Trail District 1
33984	07/27/21 09/16/21	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 51.0 <b>S-to-C</b> 31.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority  Requesting that the road culvert be cleaned out or replaced that is flooding his driveways	Brown, Shirley Road Maintenance	Banks, Will 753 Permenter Rd  Permenter Rd District 5
34024	08/02/21 09/14/21	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 43.0 <b>S-to-C</b> 25.0 <b>O-to-C</b>	Pot Holes Medium Priority  Needs hole repaired at beginning of road and the patch over the sinkholes are sinking. Whole road needs checking.	Brown, Shirley Road Maintenance	Perry, Dwayne Channel Cir  Channel Ln District 1
34030	08/03/21 09/03/21	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 31.0 <b>S-to-C</b> 24.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority  Culvert is and ditch is holding water	Brown, Shirley Road Maintenance	Gooden, Curtis 425 Livingston Vernon Rd  Livingston Vernon Rd District 4
34055	08/05/21 09/20/21	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 46.0 <b>S-to-C</b> 22.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need culvert installed	Brown, Shirley Road Maintenance	Pursell, David Hwy 22  Hwy 22 District 4
34056	08/06/21 09/24/21	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 49.0 <b>S-to-C</b> 21.0 <b>O-to-C</b>	Ditching Medium Priority  Clean ditch on west end at least 50ft	Brown, Shirley Road Maintenance	Toddler Town Daycare 243 Yandell Rd  Yandell Rd District 1
34076	08/10/21 09/21/21	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 42.0 <b>S-to-C</b> 17.0 <b>O-to-C</b>	Pot Holes Medium Priority  Needs potholes repaired on Lockett Drive	Brown, Shirley Road Maintenance	Rawlins, Vivian Hwy 43  Lockett Dr District 4



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34078	08/10/21 09/22/21	Request Schedule Closed	Durations 43.0 S-to-C 17.0 O-to-C	Pot Holes Medium Priority Brown, Shirley Road Maintenance	Hart, Michael Green Oak Ln	Green Oak Ln District 1
FYI-Michael Hart called from #601-813-3781 about potholes on Green Oak and 51.						
34099	08/13/21 09/08/21	Request Schedule Closed	Durations 26.0 S-to-C 14.0 O-to-C	Culvert Installation Medium Priority Brown, Shirley Road Maintenance	Brown, Sammy 378 Goodloe Rd	Goodloe Rd District 5
Need culvert installed						

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**Open Requests:** 51      153.7 S-to-C Average Duration  
133.0 O-to-C Average Duration

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**Total Requests:** 51      153.7 S-to-C Average Duration  
133.0 O-to-C Average Duration